



Server Administration

AFCIS Systems Engineering Technical Breakout

Marcus Martin
COMM: (334) 416-5132 DSN: 596-
5132
E-mail: marcus.martin@gunter.af.mil



Server Administration

- Server Replacements
 - Where have we been and where are we going
- Server Hardware Issue
- BrightStor
 - Issues
 - Troubleshooting
- Server Backup Solution
 - Where we are and where we are trying to go
- Server Maintenance
 - Security
 - What types of things should I be doing



Server Replacements

- Start
 - IDP Database Servers & Micron SPS-I Servers
- Change 1
 - Began replacing IDP with Micron 6200
 - Replaced remainder with Dell 6400
- Change 2
 - Replaced small Micron with Dell 4600



Server Replacements

- Change 3
 - Replacing Micron 6200 with Dell 4600

Where are we now?



Server Replacements

- Three Server Platforms fielded
- Micron 6200, Dell 6400, Dell 4600
 - All Microns replaced by May '04
- Next?
 - Replace Dell 6400



Server Hardware Issue

- Problem with PERC 3/QC RAID Card
- Fix Action
 - Upgrade Firmware & Drivers
- Who will fix the problem?
- How?
- When?



BrightStor ArcServe Backup

- Current Version
 - DB Server – Version 9 for windows w/ Disaster Recovery Option
 - SPS-I Server – Version 9 for windows w/Open File Agent
- Upgrades
 - DB Server – Add Sybase option after 4.2 upgrade



BrightStor Issues

- Open File Agent
 - Fills Logs and causes Incomplete backup
- Disaster Recovery Option
 - Does not work with service pack disks
- Sybase Option
 - Testing for functionality with 4.2



BrightStor Troubleshooting

- Backup Failures (HIGH)
 - Should be rerun ASAP
- Incomplete (MED)
 - Make sure database was backed up
- Crashed (HIGH)
 - Should be rerun ASAP
- Send Activity log to AFCIS SE
 - afcis.engineers@gunter.af.mil



Backup Solution

- Sony AIT
 - Almost 3 years old and must be replaced
- Possible Solutions
 - 8-10 tape autoloader AIT-2 or 3
 - Disk backup solution



Server Maintenance

- Security Patches
 - Windows 2000 SP4 is OK to load
 - Remaining patches on case by case basis
 - Log in locally
 - Stay informed regarding NCC changes (i.e. AD)



Server Maintenance

- Check backup logs daily
- Check Event logs daily
- Keep AV signature files updated
- Reboot server once a week (minimum)
- Is server properly connected to a UPS
- Off-Site
- Maintain a written server log
- Train your alternates



Contact Information

Marcus Martin

marcus.martin@gunter.af.mil

COMM: (334) 416-5132 DSN: 596-5132

Jason Blackburn

jason.blackburn@gunter.af.mil

COMM: (334) 416-5854 DSN: 596-5854

Denis Dorman

richard.dorman@gunter.af.mil

COMM: (334) 416-5836 DSN: 596-5836

E-mail: afcis.engineers@gunter.af.mil